

MTAC
Payment & Acceptance Track
Wednesday, August 28, 2013
Room 1P-410

Package services

9:00 a.m. – 10:30 a.m.

Discussion:

Reviewed rules for IMPB federal register notice. The following concerns were raised:

- By/For: inequity of what is required for letters and flats versus packages.
- Hazmat Indicator: Hazmat indicator will be added in the shipping services file for January. Julian indicated that mailers will not be required to populate this in January.
- Labeling List: 5 digit scheme parcels deposited at Hubs. Mailers wish to know when the labeling list will be ready. We recommended bringing the question up in the Prep and Entry, Operations track.
- Duplicates: Shared the duplicates analysis. Postal Service is developing a plan to evaluate and assess for true duplicates.
- Dispute Queue: Dispute queue does not display the attachments; Vicki will define enhancements and share with eVs user group.
- Sampling Requirements Update: mailers would like to see the details on the sampling approach changes.

Actions:

- Share mailers By/For concerns with leadership
- Provide a contingency plan to the eVs group in the event that mailers have issues uploading their PTS files or generating eVs submissions.
- DHL needs help with developing the mail.dat option for their Standard Mail to be ready for the Full-Service mandate. John M. will send his list of outstanding items to be addressed.
- BME outreach plan for IMPB compliance: once the Federal Register notice is published, the USPS will reach out to individual mailers who are not currently using the shipping services file.
- Duplicate analysis data needs to be shared with the eVs user group and individually with the mailers to define an approach to ensure that revenue is being collected for true duplicates.

First-Class Mail

10:45 a.m. – 12:15 p.m.

Discussion:

- Acceptance and Verification: Garrett reviewed acceptance and verification approach for Full-Service.
- Microstrategy Reports: John Byrne reviewed issues relating to Microstrategy reports and eDoc upload timing and actions being taken to address. John also reviewed the agile process that the Postal Service employs.
- QBRM: Steve Monteith reviewed the proposed improvements for QBRM Invoicing.

Actions:

- Record and post the Full-Service training Webinars on RIBBS –

- Getting started with Full-Service,
 - MIDs & CRIDs and Full-Service,
 - Business Customer Gateway,
 - Full-Service Feedback and Reporting (include in Full-Service Feedback & Reporting: details on Full-Service Compliance Report, Stop the Clock, and Label List Errors).
- Communicate the process we will use for exemptions to the By/For rules; for example, when an MSP is doing a mailing for themselves, an MSP is doing a mailing for another MSP, or an MSP has numerous small volume mailers that exceed the 5% threshold.
- Develop a detailed write-up explaining the acceptance and verification processes for Full-Service for January 2014 and July 2014. The write-up will contain descriptions on how assessments will occur in July 2014 for eDoc verification, including the role of the Verification Assessment Evaluator (VAE).
- Start two subgroups under the *PostalOne!* User-group:
 1. To address the performance and calculation issues related to the Microstrategy report; this group will also address the tips and trick on how to successfully effectively access Microstrategy reports for optimal performance,
 2. Address performance issues related to eDoc file upload; this group will ensure clear communication around the service level agreements (SLA) or eDoc file upload.
- Share the proposed enhancements for QBRM Invoicing with the Reply Mail Work Group and invite other interested parties working through Sharon Harrison.
- Provide a simple document explaining the approach for commercial residual mail and the new single piece meter price.
- Provide details and begin communications around the approach to deploy streamlined verification processes at DMUs. Explain the difference between Full-Service compliance and Seamless Acceptance.

Periodicals

1:30 p.m. – 3:00 p.m.

Discussion:

- Airbox Update: Garrett reviewed Airbox solution. Mail owners want to know when the software vendors will be ready and how is the Airbox going to be represented on the 8125?
- DMU Acceptance and Verification: Garrett reviewed streamlined DMU process for revising current acceptance and verification processes.
- Full-Service Acceptance and Verification: Garrett reviewed Full-Service acceptance and verification procedures.
- Working Group 158: John Garland reviewed the progress of Working Group 158 - streamlining PS 3510 and 3526.
- Working Group 151: Jennifer reviewed the progress of Work Group 151 - streamlined weight and ad percentage capture.

Actions:

- Chris Lien will take the lead on discussing the timeline for Airbox implementation by software vendors via the Mailing Software Development Group (MSDG) and get back to John Stark. Kelly will take the lead on ensuring Ops is involved in decision on how to represent air boxes on 8125.
- Define and communicate the process by mailer/site roll-out plan for streamlined acceptance and verification processes at DMUs. This plan should include acceptance and verification processes for non-Full-Service mailings.
- Distribute aggressive communications to mailers who are not participants in the eInduction pilot to stop marking mailings as eInduction.
- Confirm the Surface Visibility site list is posted and that it follows the structured release process. Include the Surface Visibility site list as part of the drop-ship product.

- Communicate the process we will use for exemptions to the By/For rules; for example, when an MSP is doing a mailing for themselves, an MSP is doing a mailing for another MSP, or an MSP has numerous small volume mailers that exceed the 5% threshold.

Standard Mail

3:15 p.m. – 4:45 p.m.

Discussions:

- Non-Profit Identification: Susan reviewed the options available to identify non-profit mailers in eDoc.
- Microstrategy Reports: John Byrne reviewed actions being taken to address Microstrategy reports issues and upload times.
- Full-Service Acceptance and Verification: Garrett reviewed Full-Service acceptance and verification procedures.
- QBRM Invoicing: Steve shared the proposed enhancements for QBRM Invoicing and invited other interested parties to work through the Reply Mail Work Group and Sharon Harrison.
- MDA Program: Claudia reviewed the improvements to the MDA program.

Action:

- Kelly Sigmon will respond to the request to improve the refund process.
- Start two subgroups under the *PostalOne!* User-group:
 1. To address the performance and calculation issues related to the Microstrategy report; this group will also address the tips and trick on how to successfully effectively access Microstrategy reports for optimal performance,
 2. Address performance issues related to eDoc file upload; this group will ensure clear communication around the service level agreements (SLA) or eDoc file upload.
- Provide a communication on how the Invoice Report for Full-Service Non-Compliance will work.
- Distribute aggressive communications to mailers who are not participants in the eInduction pilot to stop marking mailings as eInduction.
- Communicate the process on how Sectional Center Facility (SCF) discounts will be treated at BME's in the event of network consolidation. Work with Leo Raymond to get mailers to test this process.